

11 March 2010

Mr Colin Campbell

Dear Mr Campbell

Re: LD1417173P

We are in receipt of your letter dated 8th March 2010.

We can only remind you that we have already addressed the concerns that you have raised and we have referred your complaint to the Marketing Company.

The Marketing Company have confirmed that you have not returned the Questionnaire to them, which is required if you wish to bring this matter to a close.

The Course, which you have enrolled on, is very popular and we have thousands of students training with us to become Domestic Plumbing & Heating Engineers and Plumbers. The training centres that we use are authorised to provide the practical training to ensure that you obtain the industry-recognised qualifications you set out to achieve.

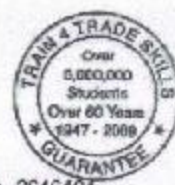
With regards to the logos which have been used on our promotional materials, Apprenticeship Training Ltd (ATL) are authorised to provide the training to certificate our students with this qualifications and it is for this reason that the logos have been used. We must once again remind you that Train 4 Trade Skills' main focus along with ATL, is training and helping students become certified.

The Marketing Company, Multimedia Computer Training, whom we use for the marketing of our courses and enrolment of our students have confirmed that Rob Ager, who is not a student of ours, was found to be inciting and encouraging students (and in some instances non-students) to write to our business partners. Please visit www.vimeo.com/9140994 to view a video regarding Mr Ager's claims.

Multimedia Computer Training looked into Rob Ager's background and discovered that he has been:

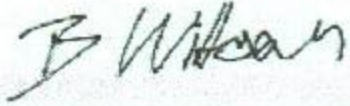
1. Banned 3-times by YouTube;
2. Accused of being a racist;
3. Investigated and sued by Twentieth Century Fox as well as Warner Brothers, Disney Group and Universal Studios.

The latter are all pursuing him for copyright infringements. Furthermore Vimeo and MoneySavingExpert have banned him and YouTube has removed him for inappropriate content.



We would be more than happy to continue to train you and assist you in becoming qualified. However, should you wish for the Marketing Company to continue their investigations into your claims, we strongly suggest that you return the Questionnaire which they have sent to you.

Yours sincerely



Customer Services Co-ordinator

